

## The NOMC&AF Culture of Caring

Value Statement and Personal Code of Conduct

Updated: August 30, 2015

## The New Orleans Musicians' Assistance Foundation Mission Statement

The New Orleans Musicians' Assistance Foundation (NOMAF) expands the services of the New Orleans Musicians' Clinic (NOMC) and its mission to keep New Orleans music ALIVE by sustaining New Orleans' traditional music culture. We do this by providing cost-efficient access to comprehensive, wellness education and preventive health care, mental health and social services. Regardless of the patients' ability to pay, NOMC is the medical home for more than 2,500 local musicians and tradition bearers.

## **NOMC&AF VISION:**

A culture of caring where all employees, contractors, board members and volunteers represent the organization and act as an "Ambassador of Goodwill" to every client, visitor and co-worker.

## NOMC&AF VALUES:

- Prevention, Wellness and Sustainability
- Collaboration, Inclusion, and Advocacy
- Cultural Empowerment

assistanc	MAF/NOMC expect the highest standards of conduct from all who manage their affairs and provide e and services to those in need. With this in mind, I,
_	approve this corporate culture and know that the violation of these values will signify to NOMAF s that I no longer wish to be a part of the team.
(initial)	I acknowledge that I work for NOMAF and/or NOMC, each mission-driven organizations to sustain New Orleans' performers and culture bearers in mind, body, and spirit.
(initial)	As a member of the NOMAF/NOMC team I strive to remove all barriers to wellness for local performers and culture bearers, and to support the delivery of direct medical services, advocacy, and social services to this unique group.
(initial)	I acknowledge that the most effective way to do this is to be culturally sensitive, respectful, polite, interested, understanding, helpful, pleasant, sincere, and caring to all I encounter. I center my work on this code of conduct and corporate culture.
(initial)	I seek ways to show my APPRECIATION and RESPECT for everyone I encounter. I honor our client's TRUST and PRIVACY and follow all protocol for PATIENT CONFIDENTIALITY.
(initial)	I am a GOOD STEWARD of NOMAF's and NOMC/LSUHN's RESOURCES. I do not waste company time. I value INTEGRITY, EFFICIENCY, FOCUS, and MEASURABLE RESULTS. I acknowledge that disruptive behavior of team members during work hours (personal phone calls, texting, social media) disrespects our team and the donors who invest in our mission.
(initial)	I believe that COMMUNICATION, TEAMWORK, COLLABORATION and COOPERATION are the hallmarks by which we work.

MAF Te	eam Member		
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	Officially represent the NO	MAF/NOMC when I have not been officially o	designated to do so.
		MAF/NOMC's behalf attempting to financially liated, or any other entity in which I have a sig	
	•		banafit mysalf another
(initial)		n between the NOMAF/NOMC and any person public affairs of any nature, unless doing so	
(initial)	• Accept or seek any financial gain or other personal benefit due to my NOMC&AF team membership, except for items of nominal value.		OMC&AF team
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(initial)	_	the NOMAF/NOMC name, logo, endorseme of any person or organization.	nt, services or property
(initial)	- *	e values which I described above.	
um a		that does not serve the best interests of NC	
am a	REPRESENTATIVE of NO	MAF/NOMC and will not knowingly	
(initial)	component of continued grow	th, both individually and organizationally.	
		ATIVE PROBLEM SOLVER. I embrace CHAN	GE as a necessary
(	•	E and COMMITTED to the outcome.	
(initial)	_	nize that our differing perspectives, styles, and OMAF and NOMC. I take INITIATIVE and RE	_
	if I am the one who needs help	o first.	
	•	DMC&AF community of HELPERS and cannot	
	talarata alcahal ar drug usa/al	ouse in our work environment and at events v	where I am representing